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Copy 4 of 7

31-1-56

MEMORANDUM FOR: Project Director

TO: Contracting Officer  
Director of Operations

1. [redacted] was in our Headquarters during the afternoon of 26 July 1956. While here we discussed [redacted] memo to the Project Director dated 26 July 1956 entitled "Receipt of Materials [redacted]". I expressed our concern with the slow and sporadic flow of material and the inaccurate documentation of the material prior to shipment. [redacted] attention was also drawn to previous discrepancies which were discussed with Joe and [redacted] on my last visit to E.K. He enumerated some facts which had a bearing on slow movements of material from E.K. Essentially it was one of personnel and difficulties with their processors and printers. Training of personnel has now been accomplished to a degree that they can be relied upon and a sufficient number of qualified electronic technicians are now available. They have had tracking and static problems on their machines. There has also been a conflict between E.K.'s quality control and quantity control people. The former going for perfection and obtaining that status before release of photography the latter wanting to compromise in order to keep material moving to us. Joe feels these problems have been solved or are in the process. I gave Joe a copy of [redacted] memo and he promised to take immediate action.

2. On the morning of 27 July 1956 I called [redacted] Manager of E.K.'s processing plant. I requested more information due in tonight. He stated this shipment would clean up all due positive requirements. Starting 31 July he would start shipping prints. I informed [redacted] [redacted] expressed the desire to have prints of 2013, 2014 and 2023 sent first. [redacted] stated all print requirements would be accomplished by the end of next week (4 August 1956). I also requested [redacted] send us a list of all material sent to us and customer B. [redacted] stated he had received [redacted] memo and was checking his records.

3. On the afternoon of 27 July, [redacted] informed me of his meeting with the Project Director and Mr. Bissell's concern regarding delivery of material to us. [redacted] asked that I in the absence of Dick Quiggins notify [redacted] of Mr. Bissell's interest in this problem. Joe gave me the same information previously recorded in paragraph 1 and 2 of this memo. In addition he stated [redacted] had checked [redacted] memo and had found some of the statements in error. As Joe could not remember all of the differences of opinion I asked Joe to reply to Mr. [redacted] memo at the earliest date. In reply to one of my questions, Joe stated they had acquired sufficient experience with their equipment

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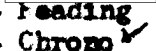
**SECRET**

and personnel to come up with a production schedule. Essentially this means E.R. knowing the type and length of mission could forecast the time this mission would be ready for shipment to us. If there was a delay in estimated shipment date they would notify us of the delay and the reason for it. In closing I asked Joe if he had any questions as to shipments of material and its documentation. He stated he did not and that henceforth material will be shipped more quickly and efficiently.

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